



containers supplied nationwide

All Container Types – All Container Sizes – Any UK Location

Customer Service Policy

Policy Statement

Containers 4 Sale UK Ltd are committed to excellence in serving all customers' needs and expectations by delivering a first rate customer service at all times.

Objectives

We ensure Containers 4 Sales policies, practices and procedures are consistent and adhere to the latest health and safety legislations.

- Communication – full & transparent communications with customers from start to finish.
- Quotation – clear & concise full quotation supplied with guidelines, time frames & every aspect a customer may need on making their decision on what container is required.
- Supply/delivery – delivery guidelines, length of vehicles, estimated time of delivery are provided. We are one of the few companies that offer vehicles fully FORS compliant.
- After service – we ensure all customers are contacted to guarantee 100% satisfaction. This is done on the day of delivery or the morning after & any issues addressed immediately.
- Complaints procedure – In the unlikely event the customer is dissatisfied with any part of the service received or offered by Containers 4 Sale UK Ltd please contact our Customer Services Manager & you will receive a response within 24 hours.